



TASK #1: 21ST CENTURY LIBRARY NEEDS VS. WANTS

Tonight we heard a presentation covering features and programs of 21st Century libraries. Based on this information, identify each item as a Need OR a Want. Please select only one category for each item. For this exercise the word “Need” is defined as something that is essential in a 21st Century library. A “Want” is something that provides additional value over and above what is essential.

TASK #2: PRIORITIZE NEEDS LIST

Work together as a small group to prioritize your “needs” list, using #1 as your top priority.

TASK #3: PRIORITIZE WANTS LIST

Work together as a small group to prioritize your “wants” list, using #1 as your top priority.

TASK #4: STRATEGIC TOPIC AREAS – QUESTIONS/ISSUES/OPPORTUNITIES

There are two more strategic topic areas scheduled to be examined in the upcoming FOCUS workshop series. To make those sessions most relevant to you we invite you to share questions, issues and opportunities that should be addressed in each of these sessions.

An estimated 95 participants attended the second *FOCUS* community engagement session on April 21, 2016. There were 11 tables reporting on this Activity.

Session Two of the *FOCUS* community engagement project continued the conversation about the Crystal Lake Library facility that began in Session One. Director Kathryn I. Martens began the presentation, “Are We Future Ready?” by sharing the Site Comparison Study that the Library Board did in response to a directive from the City Council. Architect Joe Huberty, of Engberg Anderson Architects, then shared detailed information about 21st Century libraries including items such as the definition of a “good building”, characteristics of future-ready libraries and an overview of the types of services a 21st Century library facility would be equipped to support. The next segment of the presentation focused on perspectives shared by Library Trustees Carol Heisler and Bill Weller. Each Trustee shared personal accounts of how they value the Crystal Lake Library and their commitment to supporting a library that effectively serves its community. Following the presentation, participants worked in 11 small groups to complete the four tasks listed above. Following is a summary of the responses from the groups.

TASK #1: 21ST CENTURY LIBRARY NEEDS VS. WANTS

Participants at the second *FOCUS* community engagement session were asked to identify which library features are “needs” and which features are “wants” for their Crystal Lake Library facility.

When considering “needs” for the Crystal Lake Library facility, two items were selected by all 11 tables as a need: Ground Level Building Access and Areas for Children to Play and Explore (Early Literacy Development). Two features were identified by ten of the tables as a need: Better Lighting and Reliable WiFi Access. Finally, six features were designated by nine tables as needs including: Larger Meeting Rooms, Drive-Up Book Return, Electrical Outlet Access throughout the Library, Small Group Study Rooms, Increased Parking Spaces and Expanded Collection. Visit <http://focus.clpl.org> to view the complete Verbatim document.

When considering “wants” for the Crystal Lake Library facility, the most identified feature was Vending Machines with Beverages/Snacks (10 tables) followed by 24/7 Collection Access (9 tables) and Display Space – for Cultural Displays (8 tables).

TASK #2: PRIORITIZE NEEDS LIST

After identifying which Library features were “needs,” small groups were asked to *prioritize* the needs selected by their groups. Responses were varied across the priority levels. In addition, not all Needs were ranked by all tables. Priority ranking is useful when examining a Group. For example, all 11 tables ranked Ground Level Building Access and Play as Needs. Between these two, Ground Level Access had a higher priority (lower number). To view the priority rankings for Needs please see Work Activity Responses from CES2.

TASK #3: PRIORITIZE WANTS LIST

The next task the small groups were ask to work on, was to collaborate and *prioritize* the wants that were identified in Task #1. The process was identical to the Needs list (see above). To view the priority rankings for Wants, please see Work Activity Responses from CES2.

TASK #4: STRATEGIC TOPIC AREAS – QUESTIONS/ISSUES/OPPORTUNITIES

FOCUS participants were asked to provide feedback on questions, issues and opportunities that they would like to be addressed in upcoming community engagement sessions. In response to the session topic, “Our Facility: Does Form Follow Function?” three groups indicated ideas related to accessibility. Various other suggestions were listed such as the question “is it possible to turn current library into 21st Century library?” and items such as “storage needs,” “flexibility of hours” and “use the space well – don’t overbuild.”

Suggestions for the final strategic topic area, “What About the Money?” elicited three general themes of interest. The most listed questions related to how a facility project would be funded. Another question commonly asked related to the impact on community taxpayers. Finally, *FOCUS* participants indicated an interest in hearing more about the range, or tiers, of options and the associated costs.

**For a complete listing of all responses
see the April 21, 2016 CES-2 Verbatim Response Document found at
<http://focus.cjpl.org>**

Crystal Lake Public Library
Community Engagement Session - April 21, 2016
21st Century Library NEEDS vs WANTS

5/19/2016
 2:28 PM

	NEEDS TOTAL	PRIORITY AVERAGE	WANTS TOTAL	PRIORITY AVERAGE
Ground Level Building Access	11	1.8	0	0.0
Areas for Children to play & explore (early literacy development)	11	4.5	0	0.0
Better Lighting	10	5.5	1	0.3
Reliable WiFi Access	10	5.7		
Larger Meeting Rooms	9	4.6	1	0.3
Drive-up Book Return	9	5.6	2	0.5
Electrical Outlet Access Throughout the Library	9	6.0	2	0.6
Small Group Study Rooms	9	7.8	2	0.5
Increased Parking Spaces	9	8.6	1	0.1
Expanded Collection	9	10.1	2	0.1
Improved Heating Vent & Air Conditioning	8	5.0	1	0.1
More Meeting Rooms	7	5.4	4	0.8
Lower Height Shelves in the Adult Services Area	7	6.9	3	0.5
Variety of Seating Options	7	8.7	4	1.3
More Computers	6	7.5	4	1.7
Automated Materials Handling (check-in)	6	10.2	5	1.5
Display Space – for Cultural Displays	3	11.7	8	2.7
Media space (maker's space, etc)	2	11.5	1	0.0
Increased public relations of activities	1	0.0		
Reading furniture	1	0.0		
USB accessibility	1	0.0		
Charging stations	1	5.0		
Tech desk	1	7.0		
Changing configurations of space	1	10.0		
More accessible restrooms	1	10.0		
Security	1	11.0		
No books on lower shelves	1	14.0		
Update décor	1	16.0		
24/7 Collection Access	1	18.0	9	2.6
Vending Machines with Beverages/Snacks	0	0.0	10	3.8
Alternate locations for drop off & pick up			2	0.3
Business center			1	0.1
Better AV viewing			1	0.2
Larger lobby area			1	0.4
Unique architecture			0	0.0

Legend: **Bold font** = listed on activity sheet; not bold = added by table